

Minimum Specs for Lexis Convey

Hardware and Software Checklist

Server: Recommended Minimum Requirements

No of Users	Application	Operating System	Processor	Memory	Free Disk Space
1	SQL Server Express 2016	Windows 7/8/10 Professional	Dual Core 3.0 GHz	4GB RAM	2GB
2 – 5	SQL Server Express 2016 or SQL Server 2008 R2 – 2016	Windows Server 2008 R2/2012 R2/2016	Dual Core 3.0 GHz	4GB RAM	2GB
6 – 20	SQL Server Express 2016 or SQL Server 2008 R2 – 2016	Windows Server 2008 R2/2012 R2/2016	Dual Core 3.0 GHz	4GB RAM	2GB
21+	SQL Server Express 2016 or SQL Server 2008 R2 – 2016	Windows Server 2008 R2/2012 R2/2016	Dual Core 3.0 GHz	8GB RAM	2GB

Note:

All Microsoft SQL Server Express editions (2012 and above) has a database size limit of **10GB**. SQL Server Express 2008 R2 or earlier are no longer supported.

Ensure that you have the latest service packs installed before contacting the GhostConvey Support Team as only the latest service packs are supported for all operating systems & SQL Server. Windows Server 2003 or earlier are no longer supported.

SQL Server can dynamically allocate the optimal amount of memory (or cache) to the database to increase performance. Consider purchasing more than the required RAM to allow for a larger cache. Memory should be increased depending on the number of users connecting to the server and versions of Windows software used (see the Microsoft website for recommended specifications for Windows products).

Free disk space recommendations only apply to run the software and do not include stored data.

These specs are for a database and/or file server only. Please contact LexisNexis for a recommendation on minimum Terminal Server specs for your environment.

Workstation: Recommended Minimum Requirements

No of Users	Application	Operating System	Processor	Memory	Free Disk Space
1	GhostConvey	Windows 7/8/10	Dual Core 3.0 GHz	4GB RAM	2GB
1	GhostConvey and SQL Server Express	Windows 7/8/10 Professional	Dual Core 3.0 GHz	8GB RAM	2GB

Note:

Only the latest service packs are supported for all operating systems. Windows Vista or earlier, and home editions are no longer supported.

Microsoft .NET Framework 4.5.2, 4.6, 4.6.1, 4.6.2, 4.7 or 4.7.1 must be installed. Frameworks 4.0, 4.5 and 4.5.1 are no longer supported.

Microsoft Word 2010 or higher is recommended and earlier versions are no longer supported.

Microsoft Outlook 2010 or higher (optional). An email editor is built into the software. However, if Outlook is installed, the application can use it to send email (instead of SMTP). Earlier versions are no longer supported.

Adobe PDF Reader is required to view online documents and reports.

Attorney Gateway is required to send and receive electronic instructions and to access certain secure online web services.

Display settings recommendation is 1024 x 768 resolution or higher, and a reliable connection to the internet is essential. At least Internet Explorer 11 must be installed.